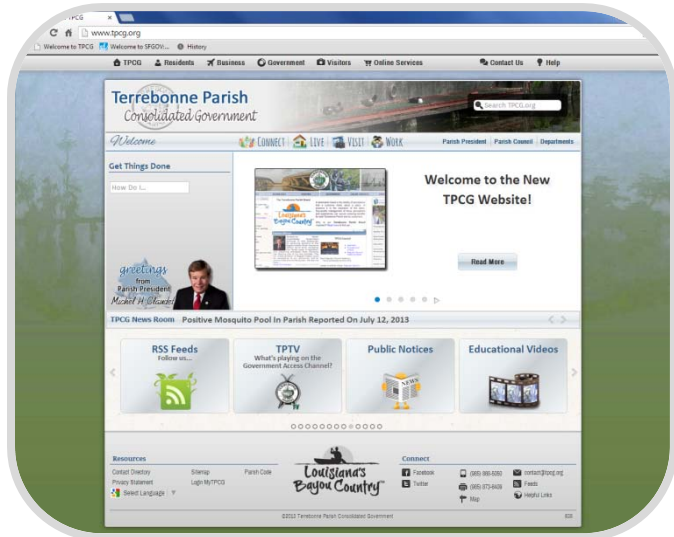




Welcome to the new Terrebonne Parish Consolidated Government website.

The new website has been underway and has finally been revealed. The idea for the redesign stemmed from suggestions offered by users of the current website. Users were looking for a site that was easier to navigate and information that was organized more efficiently. IT Development Staff took all suggestions into consideration and redesigned the new website so that it is easy to navigate, well organized, eye appealing, and it integrates recent website standards.

We want to help you enjoy all of the features the new website has to offer. To help you do that, we are going to start by introducing you to the new homepage and identifying the elements on it. Let's take a look:

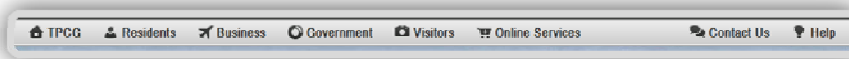


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THE TOP MENU

This menu features commonly used/visited areas on the website. These areas are explained below:



- **TPCG** will bring you back to the home page.
- The **Residents** page offers links to services commonly-used by residents, including those who live in incorporated cities in the parish.
- The **Business** page offers links to resources and services that will aid with starting and maintaining a successful business in Terrebonne Parish.
- The **Government** page offers links to all of the departments and their subsequent divisions in the Parish.
- The **Visitors** page offers links to services, attractions, and tourism for the bayou wonderland of South Louisiana.
- The **Online Services** page offers links to all of the transactions, services, and information that can be accessed online.
- **Contact Us** can be used to get in touch with us and let us know what you think about our website or any other comments or suggestions you may have.
- The **Help** page offers guidance on using the new website, obtaining general assistance, and accessing links for additional help.

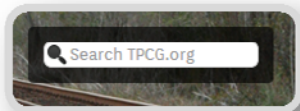
THE PANEL

The Panel buttons are categories that each contain commonly used links relevant to the specific category.



- **Connect** features links for connecting with different parts of the Parish through various forms of media.
- **Live** offers links to services commonly-used by residents, including those who live in incorporated cities in the parish.
- **Visit** offers links to services, attractions, and tourism for the bayou wonderland of South Louisiana.
- **Work** offers links to resources and services that will aid with starting and maintaining a successful business in Terrebonne Parish.

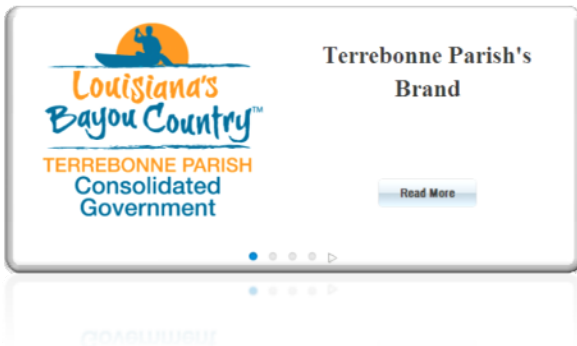
SEARCH BAR



The search bar uses Google search to allow site visitors to search the Terrebonne Parish Consolidated Government website. Just type in what you are looking for, press enter, and view a list of search results.

GET THINGS DONE

Need to know how to get something done? Type a few letters of the task you would like to accomplish in the *How Do I* box. This will generate a list of related items. Select what you are looking for and you will be connected to that webpage.



BILLBOARD

The billboard is a scrolling display of announcements for the Parish. In the event of an emergency, notices may be placed here such as sandbag and shelter locations. Each dot at the base of the billboard connects with a feature on the billboard. The feature can be selected by clicking the read more box. The auto-scroll can be disabled using the pause button. It can be resumed by using the play button.

GREETINGS FROM THE PARISH PRESIDENT is a direct link to the Parish President's Address. This page is included within the Administration portion of the website.



TPCG NEWS ROOM

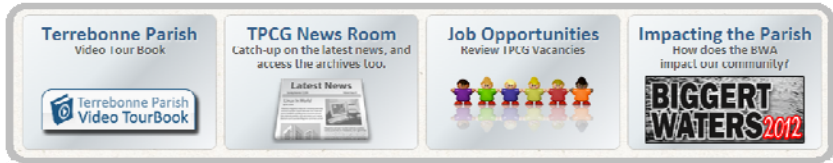
This bar shows the most recent news releases by the



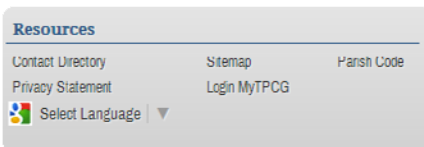
Terrebonne Parish Consolidated Government. Click on the specific headline to read the article. Clicking on the arrows will scroll between the featured news stories. Clicking on the Terrebonne Parish Consolidated Government News Room will direct you to the News Room with a list of all articles published since September 2008.

CAROUSEL

The carousel will scroll through highlighted features frequently viewed on the website. Items in the carousel, such as upcoming events, public notices, the TPTV schedule, job opportunities, etc. will be updated frequently. The carousel



will scroll automatically; however, to manually navigate through the features of the carousel use the arrows to the right or left. Clicking the dots below will move to the desired panel in the carousel. If you would like to view the page associated with the panel, just click directly on the panel.



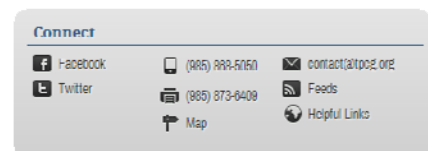
RESOURCES

This section features any information related to user interaction for website usage. Access the Parish Directory, sitemap, privacy statement, and/or Parish Code.

- **Contact Directory** features a list of departmental personnel contacts.
- View our Security and **Privacy Statement**
- **Select Language** allows you to select a language to view the website in.
- The **sitemap** is a list of all pages on the website.
- Client **login** services provided by Terrebonne Parish Consolidated Government
- Access the **Parish Municipal Code**.

CONNECT

Want to get connected with Terrebonne Parish? Select any of the methods to contact, follow, or get more information. The items featured here are all other ways to stay in touch with the Parish either directly or indirectly.



- Stay current with the Parish by following on Facebook, Twitter and RSS Feeds
- Email the Parish with comments, compliments, complaints or concerns
- Contact the Administration for General Information or send a fax.
- Explore the area through Google Maps
- Access helpful links

IN THE EVENT OF AN EMERGENCY OR SEVERE WEATHER EVENT

During emergency or severe weather events, Terrebonne Parish wants to make sure that the residents have access to all necessary emergency information. In order to accomplish this, the website will feature an emergency banner on the homepage. If it is a prolonged event, the Emergency News Releases bar will also be featured on the home page.



EMERGENCY BANNER

In the event of an emergency or severe weather event, the emergency banner will be displayed to inform of the event. Clicking on the banner will connect to the page featuring more details on the emergency event or situation.

EMERGENCY NEWS RELEASES

In the event a state of emergency is declared or there is prolonged severe weather, an Emergency News Release bar will be placed on the homepage. This bar will scroll through emergency news release headlines related to the event. Use the arrows to switch between releases. Clicking on the headline will direct you to the entire release.



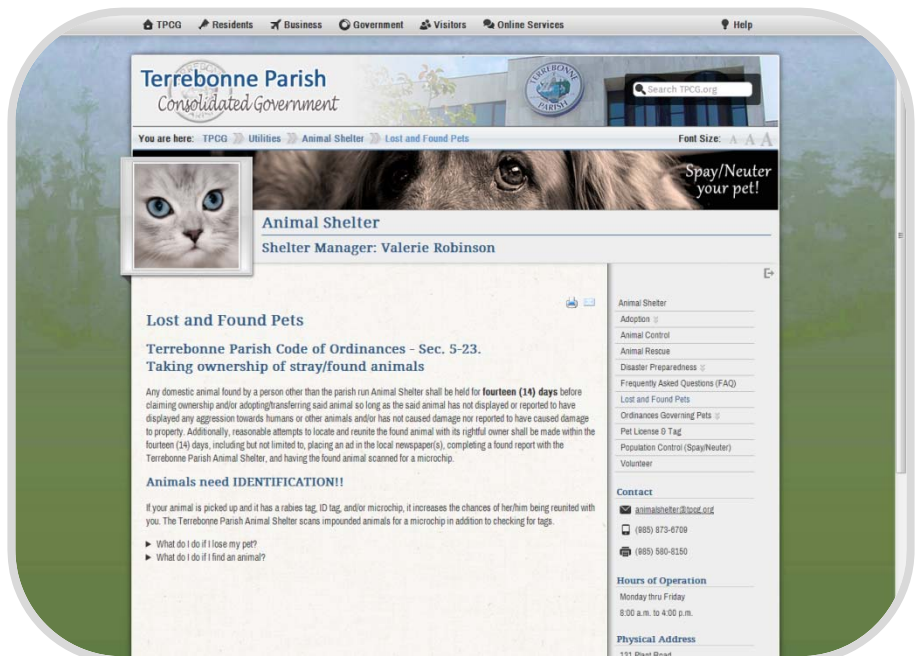


LANDING PAGE

Each department and division has a landing page. This page offers information about the department or division and lists the divisions or sections that are included under the department or division. It displays contact information, hours of operation, and the physical and/or mailing address. The navigation pane to the right lists all of the subpages associated with the department or division.

SUBPAGE

Each division has a subpage or subpages. The subpage contains information pertinent to the division. The division subpages may contain sections that are included under the division. The subpages include contact information, hours of operation, and the physical and/or mailing address, on the right, below the navigation pane. The subpages can be accessed through the navigation pane or through links from the department or division landing page.



BREADCRUMBS



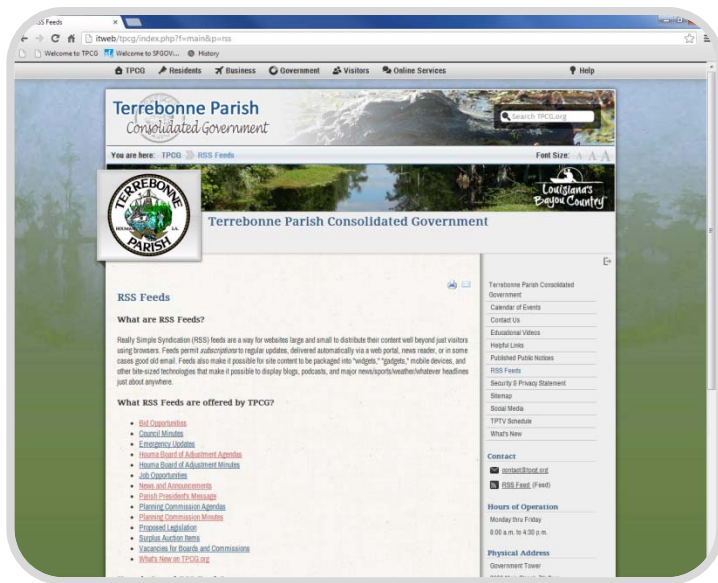
Breadcrumbs will allow you to retrace your virtual steps.

You can select pages that you have already viewed or that are connected to what you are currently viewing. This trail offers easier navigation within the departmental pages. Breadcrumbs give you more control when moving through pages within a department. For instance, if you had selected the Information Technology Division from the site map, and from there selected the Development Section, hitting the back button would direct you back to the Information Technology Division and eventually the site map; however, if you could select Finance from the breadcrumbs at the top, you would be directed directly to the Finance Department landing page.

NAVIGATION PANE

The navigation pane is featured on the right side of landing pages and subpages. The pane shows all related pages within a department or division. If it is a subpage, the contact information, hours of operation, and addresses will be displayed.

A vertical navigation pane with a light gray background and a thin border. It contains a list of links: "Animal Shelter", "Adoption", "Animal Control", "Animal Rescue", "Disaster Preparedness", "Deepwater Horizon Oil Spill", "Frequently Asked Questions (FAQ)", "Lost and Found Pets", "Ordinances Governing Pets", "Pet License & Tag", "Population Control (Spay/Neuter)", and "Volunteer". Below the list is a "Contact" section with an email icon and the address "animalshelter@tpcg.org", a phone icon and the number "(985) 873-6709", and a fax icon and the number "(985) 580-8150". The "Hours of Operation" section states "Monday thru Friday" and "8:00 a.m. to 4:00 p.m.". The "Physical Address" section lists "131 Plant Road" and "Houma, LA 70363". The "Mailing Address" section is currently empty.



RSS FEEDS

RSS Feeds offered by TPCG can be accessed using Internet Explorer. Google Chrome, by default, does not support viewing of RSS feeds. An additional plug-in will have to be installed to view RSS feeds in Google Chrome.

In order to view an RSS Feed in Internet Explorer, follow the steps below.

1. Click on the RSS Feeds link that you would like to subscribe to. The RSS Feed screen will appear. Select the [Subscribe to this feed](#) link.



2. A dialog box will appear explaining the subscription and where it will be located. Select [subscribe](#) to finalize the subscription.

